INSTRUCTIONS FOR TOKEN ENABLEMENT

Monona Bank is becoming Lake Ridge Bank on Feburary 13th

Lake Ridge Bank™

TOKEN ENABLEMENT

Enclosed is your new Lake Ridge Bank token. Beginning on February 13, 2023, you will use this token to access your Lake Ridge Business Online account and approve your ACH and/or Wires (if applicable). If you have any problems, please contact our Treasury Management team at 608-310-1240.

1. **On or after February 13, 2023,** go to www.lakeridge.bank and enter your Username and Password, and set up your MFA questions as prompted.

2. **The Enablement screen below will appear next.**

   - Enter Token serial number from the back of the token (no dashes)
   - One time password (the 8-digit number displayed on the token)
   - Your PIN is a 4-digit number that you will choose
   - Secret question that you will create
   - Secret answer – fill in your answer and click Submit

Enablement	
Token Serial Number:	56485370
One Time Password:	62245115
PIN:	****
(PIN is required to be 4 digits in length.)	
Email Address:	brian.koenig@iti.fiserv.com
Secret Question:	test
Secret Answer:	1234
	Submit

   This serial number is found on the back of the token

3. **After you have gone through the enablement process, you will need to follow these steps:**

   Step 1: Log in with token

Log In:	PIN #
Access ID:	MyAccessID123
Password:	157429231234
	Log In

   15742923

   - Press the gray button on your token to generate a ONE TIME PASSWORD.
   - Enter the ONE TIME PASSWORD into the PASSWORD field on your screen.
   - AFTER THE TOKEN PASSWORD, enter your 4-digit PIN number you chose during activation to complete your password.
   - Click LOG IN. The SITE AUTHENTICATION screen appears.

   Step 2: Authenticate site

   Site Authentication
   Site Authentication Value: 1368
   Submit   Cancel

   1368

   - Press the token's gray button a second time to generate the SITE AUTHENTICATION VALUE. The 4-digit number on your token must match the site authentication value displayed on the screen. If they match, click SUBMIT to log in.

     - **If the site authentication numbers DO NOT MATCH, you SHOULD NOT CONTINUE and contact our Treasury Management team at 608-310-1240 immediately.**